



Montreal, July 13, 2020

Hello,

I am pleased to take the time today to write a thank you for your donations for **The Open Door Montréal/La Porte Ouverte Montréal**. In these difficult times, each donation allows our team not only to continue its fight against homelessness, systemic racism and the marginalization of vulnerable people, but also to combat the Covid-19 pandemic.

I can say with pride that the day centre has not only managed the *tour de force* to remain open during this uncertain time, but also extended its hours of service. Facilities are now available from 7:30 a.m. to 5:30 p.m. every day of the week, serving three hot meals a day, in addition to take-out lunch. The essential services of showers, bathroom and access to clean and dignified clothes rolls at full speed!

As a result, the team has doubled in size and zeal to continue to operate with security measures and in line with the government's recommendations. As a result, a full-time cook's assistant and a receptionist were added to the operations team. Two outreach workers are now criss-crossing the neighbourhood to raise awareness, encourage good cohabitation, provide first aid and demonstrate a caring presence. A floor coordinator allows many services to be secured smoothly, continues to help create new links and strengthen existing ones. In addition, many volunteers have devoted their time and energy in the laundry to prepare the clothing donations, in the kitchen for preparing meals and on the floor to keep the spaces clean.

Meanwhile, the Housing First team has also adjusted to continue to serve its participants with changing needs and different ways for case managers! Food baskets had to be made at the center and delivered by case managers in addition to adding challenge in the follow-ups due to lack of proximity.

Seeing the The Open Door Montreal\La Porte Ouverte Montréal's team adapt so quickly and so effectively, I have no doubt that the organization will continue to grow and flourish to continue its mission. With your donations, you contribute to it and participate in something much greater than each of us.

I personally thank you, each and every one, for your donations and encourage you to come and see us!

Kind regards

A handwritten signature in black ink, appearing to be 'Melodie Racine'.

Melodie Racine,
Executive Director

"Welcoming vulnerable or homeless people, in the love of Jesus, and supporting them
in their journey to greater emotional, physical and spiritual well-being. »

3535, av. du Parc, Montréal (Québec) H2X 2H8 (au nord de la rue Sherbrooke)

Téléphone : 514-939-1970 • Facebook : OpenDoorMTL • Site Web : www.opendoortoday.org

Adresse postale : C.P. 56088 Alexis Nihon, Montréal (Québec) H3Z 3G3